

PRABHAT FINANCIAL SERVICES LIMITED (PFSL)

Write up on the procedure for opening a Trading cum Demat account with PFSL

An Investor desirous of opening a Trading cum Demat account may obtain a complete set of account opening form (KYC kit) from our office at 205, Navjeevan Complex, 29, Station Road, Jaipur- 302006 or may send us an email on pfslindia@gmail.com to send a KYC kit to Investor's address.

Investor will submit duly completed account opening form along with required documents for proof of Identity, Address and Bank Account.

We shall check-up and verify account opening form and supporting documents and thereafter will conduct an In Person verification of Investor at our office (as mentioned above) or will conduct In Person verification by webcam. Upon verification, we shall report Investor's UCC on Stock Exchanges portal and will open a Demat Account on CDSL online system. We shall provide to the Investor a copy of complete set of Account opening documents and detail of Unique Client Code and Demat Account Number for dealing with us within a period of approx. 10 calendar days.

Write up on filing a complaint on Designated email id, and finding out the status of the complaint

We (PFSL) do have a Designated email id pfslindia@yahoo.com for receiving a complaint by an Investor. We have also provided a chart of Escalation Matrix on our website for help and assistance of Investors.

We shall assign a ticket no. for each Investor complaint received on our email id pfslindia@yahoo.com. We shall intimate the ticket no. to the Investor. Investor may write/contact us on 205, Navjeevan Complex, 29, Station Road, Jaipur- 302006. Phone No. 0141-4162022, 4162030, 4162026 and 4162041 for future follow up and for finding out status of complaint.